

SECURITY POLICY

Your payment and personal information is always safe. Our Secure Sockets Layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information, including credit card number, name, and address, so that it cannot be read over the internet. All pages on this website that transmit sensitive data use SSL encryption.

RETURN POLICY

Refund policy - All gift card sales are final – No refunds.

PRIVACY POLICY

GENERAL

We are committed to protecting your privacy. This privacy policy explains what information we collect about users of our web site and describes how we will use it. Our web site contains links to other sites which are outside our control and are not covered by this privacy policy. If you access other sites using the links provided, your information may be used by the operators of those sites in accordance with their privacy policy, which may differ from ours.

WHAT INFORMATION DO WE COLLECT?

We collect information from you when you fill out a form. When contacting us through our site, as appropriate, you may be asked to enter your: name, e-mail address, mailing address or phone number.

WHAT DO WE DO WITH THE INFORMATION WE COLLECT?

Any of the information we collect from you may be used in one of the following ways:

- To improve customer service (your information helps us to more effectively respond to your customer service requests and support needs)
- To send periodic emails. The email address you provide may be used to send you information and updates pertaining to your inquiry, in addition to receiving occasional company news, updates, related product or service information, etc.

MARKETING

For those who have registered for a service, product, or newsletter, we may use your information to notify you regarding relevant information. We may contact you by email. If at any time you decide you no longer want to be contacted by us or to receive information, please contact us and we will remove you from our mailing list.

DISCLOSURES OF YOUR INFORMATION

We will not sell, trade or rent information about you to others.

WHAT ABOUT COOKIES?

“Cookies” are small pieces of information that are stored on your computer’s hard drive by your browser. We use cookies to simplify the login process. Our cookies do not contain any personally identifiable information. Most browsers allow you to turn off the cookie function. If you want to know how to do this please look at the help menu on your browser. Allow your browser to accept cookies if you would like to use the functionality of this site.

ONLINE PRIVACY POLICY ONLY

This online privacy policy applies only to information collected through our website and not to information collected offline.

YOUR CONSENT

By using our site, you consent to our online privacy policy.

CHANGES TO OUR PRIVACY POLICY

If we decide to change our privacy policy, we will post those changes on this page.

CONTACTING US

If there are any questions regarding this privacy policy you may contact us using the information below.

REMEDY

2010 B GREENVILLE AVE.

DALLAS, TX 75206

469.334.0896

HAVE QUESTIONS?

If you have any questions or comments regarding this policy feel free to contact us.

DELIVERY POLICY

Orders will be shipped the same day if placed before 2:00 PM CST or the following day if placed after 2:00pm CST, subject to weather-related delays or other causes beyond our reasonable control. Orders will not be shipped on Saturdays, Sundays or holidays. We determine the most efficient shipping carrier for your order which may be USPS, UPS or FedEx. Unfortunately, FedEx and UPS are unable to ship to P.O. boxes. If you are trying to estimate when a package will be delivered, please note the following: Credit card authorization and verification must be received prior to processing. FedEx and UPS deliveries occur Monday through Friday, excluding holidays. Since USPS packages cannot be tracked, there is no guarantee on timing.